Clinic for the Rehabilitation of Wildlife

Wildlife and Conservation Medicine Veterinary Internship Program

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www.crowclinic.org

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Disclaimer

The information contained in this handbook is accurate as of February 2026 but may be subject to change. CROW reserves the right to amend, modify or cancel policies and other material as published in this handbook. CROW will endeavor to inform students of any such changes with reasonable notice.

Important CROW Staff Contact Information

Name	Title	Office Number	Email	Use
Dr. Jessica Comolli	Research & Medical Director	239-472-3644 X 226	jcomolli@crowclinic.org	Questions on the hospital, research, and DVM internship.
Dr. Rodney Schnellbacher	Senior Staff Veterinarian	239-472-3644 X 225	rschnellbacher@crowclinic.org	Questions on patient care, hospital procedures, and DVM internship.
Becca Brooks	Hospital Practice Manager	239-472-3644 X 234	bwehmeier@crowclinic.org	Information on scheduling, hospital operations, HR, or staffing
	Student Program Coordinator	239-472-3644 X 234	students@crowclinic.org	Information on student programs and student housing
Julie Toma	Rehabilitation Manager	239-472-3644 X 223	jtoma@crowclinic.org	Questions about wildlife rehabilitation
	Wildlife First Responder	239-472-3644 X 222	firstresponder@crowclinic.org	General information of CROW hospital
Sarah Rinne	Social Media Coordinator	239-472-3644 X 230	srinne@crowclinic.org	All media, public relations, and web site questions.
Michelle Menendez	Operations and HR Director	239-472-3644 X 221	mmenendez@crowclinic.org	General CROW information & HR
Randy Rainbolt	Facilities & Grounds Mgr.		randy@crowclinic.org	Building and grounds concerns or emergencies.
Alison Hussey	Executive Director	239-472-3644 X 227	ahussey@crowclinic.org	General CROW information
Pam Stoike	VEC & Gift Shop Associate & Volunteer Coordinator	239-472-3644 X 229	pstoike@crowclinic.org	General questions or concerns regarding volunteer applications.
Brittnay Laster	Education & Outreach Coordinator	239-472-3644 X 228	blaster@crowclinic.org	Information on educational programs, community events or visitor education center.

CROW Mission Statement

The Clinic for the Rehabilitation of Wildlife (CROW) is a teaching hospital and visitor center dedicated to saving wildlife through state-of-the-art veterinary care, research, education, and conservation medicine.

CROW Slogan

Saving Wildlife Through Care, Education, and Collaboration

Who We Are

CROW operates as a wildlife veterinary hospital and rehabilitation center, conducts clinical research, holds educational and outreach programs, and educates the public at our hospital and visitor education center on a 12.5-acre campus on Sanibel Island, Florida. We have several "critter cams" on-site that feed into the visitor education center to help the public see what is going on. Additionally, we have several animal ambassadors (patients that cannot be released due to injury) that we use occasionally in the visitor education center or at special events. The organization's primary mission is the rescue, care, rehabilitation, and eventual release back to the wild of sick, injured and orphaned wildlife.

Conservation medicine is a relatively new field that uses an interdisciplinary approach to study the relationship between ecological, human and animal health. As one of the world's leading wildlife rehabilitation centers, CROW has a responsibility to use the knowledge gained in its hospital to advance wildlife medicine and the "one world, one health" concept. CROW is striving to put the information gained from seeing such a large and diverse patient load by improving the health of the environment, humans, and our pets, through a better knowledge of wildlife health. CROW works cooperatively with several scientists and doctors at local, state and national institutions to reach this goal. Furthermore, our clinical research improves the medical and surgical care of wildlife here at CROW, while advancing wildlife medicine throughout the world. Our research is benevolent "clinical" research, meaning we are collecting information in the normal course of diagnosis and treatment. No animals are harmed in the name of research at CROW.

Incorporation/Operation

The organization incorporated as a 501(c)(3) nonprofit in 1972. A board of directors gives oversight on strategic and budgetary planning and a paid staff performs and oversees daily operations. Students, interns, and volunteers are integral in this aspect. CROW receives minimal federal, state, or local funding; if any. Most of our funds come from memberships, private donations, grants, gift shop profits, the educational programs we offer, fundraising events and foundation support.

Patients

CROW provides treatment for sick, injured, and orphaned wildlife throughout Lee County and sometimes beyond. Animals are brought in by people who find and rescue them, through volunteers we send out to rescue them and/or they are picked up by volunteers at our drop-off facilities located throughout Lee County.

History of CROW

1968: Sanibel Island resident Shirley Walter came across a royal tern injured by a car. Finding no local services that could offer treatment, Walter carried the bird home. She shared the story with friends, and before long, a group of volunteers came together to form CROW. Five hundred distress calls came in that first year alone, many answered by the late veterinarian, Dr. Phyllis Douglass.
1972-1973: The organization incorporated as a 501(c)(3) nonprofit in 1972 and received its IRS exemption in 1973.
1985: A demand for services led to the start of the Volunteer Emergency Rescue & Transport (VERT) program.
Late 1980s: The late 1980s saw more exciting growth, with the launch of the student extern program, the hiring of the organizations first staff veterinarian and the installation of x-ray and surgical equipment.
1992: Building of the original Robert E. Schneider Education Pavilion. New daily educational programs were also put in place in the early part of the decade.
1996: Veterinary Internship program began accepting students
1998: CROW's Fellowship program began accepting students
2006: New 3,700-square-foot George E. Batchelor Student Housing Complex, with three fully-furnished apartments, began welcoming residents. These suite apartments can house up to twelve people at a time.
2009: CROW celebrated its 40th anniversary with the opening of a new 4,800-square-foot veterinary hospital and the Visitor Education Center. The education facility serves as a venue for innovative visitor displays, interactive exhibits, live patient videos, wildlife presentations and special events. Proceeds from an on-site gift store benefit patient care. Nearby, the state-of-the-art hospital includes diet preparation areas, a laundry room, reptile room, pediatric ward and surgery room with a viewing window.
2010: Newly renovated sea turtle facilities unveiled and a new e-newsletter and website that more fully highlight the range of educational programs and services offered were launched.
2013: CROW received recognition and first place distinction from the EPA's Gulf of Mexico Program. CROW won the award for its role in protecting and caring for wildlife native to the Gulf region and toward achieving and preserving health and resilient coasts in the states bordering the Gulf of Mexico.
2018: CROW celebrated it's 50th year of serving wildlife and the patients were numerous due to the worst Red Tide incident in decades. Efforts were recognized and celebrated by the public and media – CROW won the Chrysalis Eco-Innovation Award and was a finalist for the NewsPress Hero of the Year recognition.
2019: CROW admitted and treated over 5,000 patients. Newly built animal ambassador cages were unveiled.
2020: CROW admitted and treated over 6,000 patients.
2022: CROW weathers through Hurricane Ian in September 2022. Clinic moved off-site to the Animal Refuge Center for 6 months due to construction and debris clearing at Sanibel campus.
2023: CROW resumes operation on Sanibel campus and begins rebuilding of outdoor enclosures damaged during Hurricane Ian.
2024: CROW weathers Hurricanes Helene and Milton with minimal damage and demolishes sea turtle complex damaged by Hurricane Ian and plans to break ground on a new sea turtle complex in early 2025!
2026: CROW opens the Harkey Sea Turtle Complex to begin rehabilitating sea turtles again for the first time since Hurricane Ian!

Today, CROW continues to grow by expanding research and conservations programs and participating in wildlife educational camps.

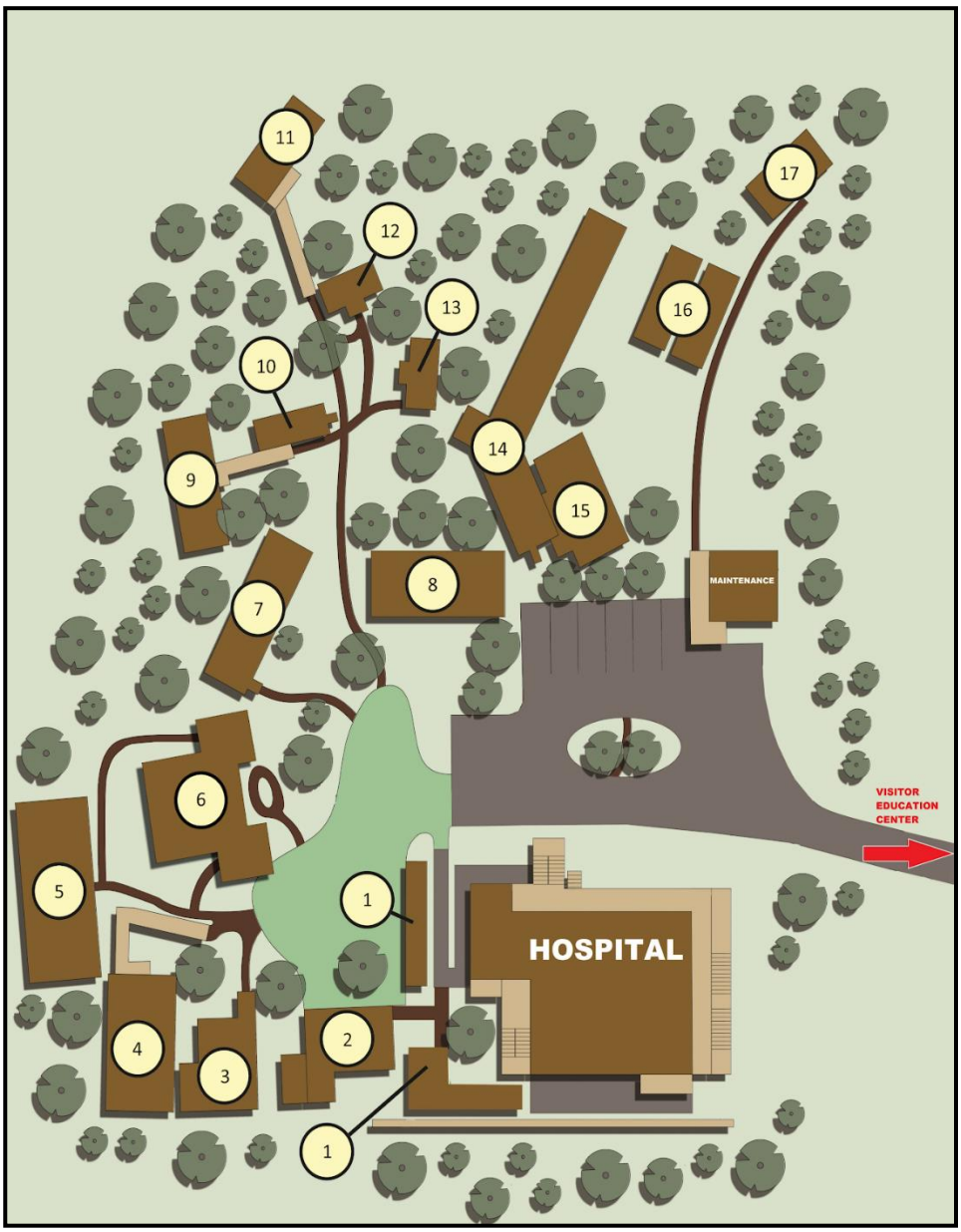
CROW Facilities & Campus Map

Visitor Education Center

CROW's Visitor Education Center is designed to connect audiences with wildlife in our care while maintaining their privacy. Approximately 15,000 people go through the center a year. The 2,400 square foot building is a self-guided tour that centers around the process for our patients from admittance to release. Exhibits include a timeline of CROW's history, patient rescue stories, diagnostic testing and treatment methods, and games and quizzes – some with touch screen profiles. Live feed cameras into the patient intake/exam room, raccoon enclosure, pelican enclosure and surgery suite are featured on one wall. Presentations are offered daily on a variety of topics and each week one of our animal ambassadors is featured.

Hospital

CROW's wildlife hospital features state-of-the-art facilities allowing for the efficient and effective care of its wildlife patients. The 4,800 sq. ft. hospital opened in 2009 and features two examination rooms, 3 ICU rooms, surgery suite, radiography and laboratory area, 72 multifunctional indoor cages, 4 oxygen chambers, 12 incubators for infant patients, 7 bathtubs each with a privacy curtain, a reptile room with its own temperature and humidity control, isolation room, laundry room, and 2 kitchens.



Outdoor Enclosures

1: Songbird Aviary
2: Shorebird
3: Osprey
4: Roberts
5: Pelican
6: Animal Ambassador Enclosure
7: Small Flight
8: Sea Turtle Complex
9: Mammal Complex
10: Woods Mammal
11: Otter *(under construction)*
12: Squirrel
13: Burrowing Owl
14: Large Flight
15: Cannon
16: Opossum Stilts
17: Carnivore *(under construction)*

INTRODUCTION AND INTERNSHIP OVERVIEW

- CROW is a nonprofit wildlife hospital and rehabilitation center providing care for native and migratory wildlife on the Gulf Coast of Southwest Florida.
- CROW's fully equipped wildlife hospital admits over 6,000 patients per year including more than 200 different species of birds, mammals and reptiles. The goal of wildlife rehabilitation is to return sick, injured or orphaned wild animals back to the wild.
- CROW's hospital provides state-of-the-art equipment and facilities, including digital radiography, ultrasound, rigid and flexible endoscopy, tonometry, in-house lab (with IDEXX Catalyst One), dedicated surgical suite and critical care units, electronic records database, and enriched, welfare-oriented rehabilitation caging.
- Emphasis is placed on the intern gaining an understanding of the entire rehabilitation process from admittance to release, evidence-based wildlife and conservation medicine, as well as the One World, One Health concept.
- The Internship is designed to provide one year of post-DVM training in wildlife and conservation medicine. Clinical teaching facilities of the Clinic for the Rehabilitation of Wildlife (CROW) will be the primary training location. Patient load will come from wildlife cases brought into the hospital by the public or referred from local or state veterinarians. Additionally, we are the backup veterinarians for the Bailey-Matthews National Shell Museum's Aquarium.
- The program also often works cooperatively with Florida Fish and Wildlife Conservation Commission, the Southeastern Cooperative Wildlife Disease Study (SCWDS), Ding Darling National Wildlife Refuge, US Fish and Wildlife, the Sanibel Captiva Conservation Foundation, NOAA, Mote Marine, and others on pertinent conservation medicine projects.
- The program will utilize experienced veterinarians as well as wildlife rehabilitators, certified veterinary technicians, and other support staff or volunteers to mentor the intern.

INTERNSHIP OBJECTIVES

- To provide the opportunity to experience advanced training in diagnostic and therapeutic techniques in wildlife medicine and surgery with a focus on a One Health approach to conservation medicine and research.
- To provide tutorial teaching and training in wildlife medicine and surgery.
- To prepare the intern for residency and/or graduate study or entry into wildlife and conservation services, zoological medicine, or referral veterinary services.

PREREQUISITES

- Candidates must have a DVM or an equivalent degree.
- Candidates should have successfully completed the National Board examination or its equivalent and a State Board examination or its equivalent if from the United States.
- Candidates must take and pass the Florida state boards either prior to or within one month of starting the program.
- DEA licensure and USDA accreditation **not** required.
- Updated vaccinations required include COVID-19, influenza, tetanus and rabies. Tetanus is boostered every 10 years and rabies titers must be current within 2 years per CDC recommendations.
- The internship is labor intensive. Applicants are to be able-bodied individuals with the ability to lift up to 50 pounds, bend, kneel, and sit / stand for prolonged periods of time.

CLINICAL EXPECTATIONS

- The intern is expected to be on site at the hospital for a minimum 40-hour work week, starting at 7:00 AM, with a lunch break, five out of seven days a week. Interns should be prepared to work longer hours as required by workload (a 50-60 hour work week is not uncommon). The hospital is open 365 days per year. Interns are required to work the holidays that fall on their regular schedule.
- Interns share on-call for after hours emergencies, with phone support, and are expected to be available for communication by phone after hours. Interns may receive and are expected to respond to the occasional phone call during or after hours from staff to answer questions regarding inpatients or new admits.
- The intern will assume primary case responsibility for wildlife and resident animals at the facility with supervising veterinary staff mentorship. While interns may assume primary responsibility for specific cases, interns are expected to work collaboratively and help each other to ensure all duties are completed by the end of the day.

TEACHING PROGRAM (Case Rounds, Journal Club/Didactic Rounds, Intern Rounds, & Seminar)

- **Case Rounds** will occur daily (with clinical/emergency exceptions), with the entire on-duty team present for collaborative discussion. Case rounds are designed to give the intern an opportunity to discuss all clinical cases currently in the hospital. Students and volunteers are also present. Format is informal and led primarily by the interns. Cases should be presented as signalment, brief history, and current treatment plan. A brief end of day (EOD) report highlighting new in-patients and any relevant changes in ongoing ICU patients is to be sent to the veterinary team by the on-duty intern that day. This can either be sent in the WhatsApp group chat or by email, whichever is agreed on by the team that year.
- **Journal Club/Didactic Rounds** occur bi-weekly (with interns and veterinary faculty and any staff or students who wish to participate). These rounds are designed to provide the intern an opportunity to receive or present knowledge about wildlife or conservation medicine. It also may help the intern develop clinical case-oriented, retrospective, or review manuscripts for publication. Hands-on labs (ie necropsy labs) may take the place of didactic rounds at the discretion of supervising veterinarians. National Wildlife Rounds, a collaborative didactic discussion among multiple wildlife rehabilitation institutions across the country, occur twice monthly from 12pm-1pm typically from fall until spring. The format is either journal club or morbidity/mortality rounds, and interns are required to present on a rotating basis. If this falls on a day off, the intern is expected to attend. On bi-weekly off weeks, interns are expected to provide a lecture or wet lab to veterinary and rehabilitation students.
- **Seminar** series is designed to provide the intern with the opportunity to research and present scientific material to professional colleagues. Evaluation will be given (see page 8). At least one seminar will be presented during the year (typically at the end of the internship). It should include a written manuscript with references in a form suitable for a publication and the results of a research project. Format is formal and all CROW staff, students, and/or volunteers may be present.
- **Teaching**: Interns will participate in the instruction of veterinary, vet tech, undergraduate students and volunteers both clinically and by giving lectures or labs as appropriate.

CONTINUING EDUCATION

- Interns are encouraged to attend and present at continuing education programs. Some programs at which attendance is recommended include meetings of the Wildlife Disease Association (WDA), American Association of Zoo Vets (AAZV), International Association for Aquatic Animal Medicine (IAAAM), American Association of Wildlife Vets (AAWV), National Wildlife Rehabilitators Association (NWRA), and the International Sea Turtle Symposium.
- The interns will be excused from clinical duty for up to 40 hours and receive designated funds (up to $750) for the purpose of continuing education/ presentations or out rotations at **approved** veterinary medical meetings or externships.
- Any C.E. leave must be pre-approved by the Research and Medical Director at least 90 days prior to ensure appropriate hospital coverage.

EVALUATION (Monthly Goal Meetings & Written Evaluation) *(see forms on pages 8-10)*

- The intern and supervising veterinarians may meet periodically to discuss evaluations and intern progress in their program. Managing staff may be invited where appropriate.
- A written critique (see page 9) will be provided by veterinarians, technicians and/or rehabilitators as appropriate. It will occur biannually. The critique will cover:
    - Professional ability; to include theoretical knowledge and application of that knowledge, clinical skills, tutorial skills and scholarly activity.
    - Services; including communication skills, patient care, medical record quality, emergency duty quality, and adherence to protocol.
    - Personal characteristics; to include responsibility, initiative, interaction with staff, volunteers, and students, demeanor and leadership.

POST INTERNSHIP STUDIES

- If the intern is considering a residency or graduate program following completion of the internship, the intern is encouraged to consult with supervising veterinarians early in the program to maximize preparation.

EMPLOYMENT AND BENEFITS

- The internship program is a 1-year duration starting in July with 2 positions available. Start dates may vary based on the applicant.
- CROW provides on-site housing with utilities; however, interns are not required to live on campus. When staying on-site, interns must follow all of Student Housing rules which include (but are not limited to) no pets, no overnight guests or cohabitation, and no alcohol *(see page 8 for more housing information).*
- Under this program, the intern qualifies for a monetary stipend and benefits including health insurance options as described in VIRMP, CE funding (up to $750), uniform funding (up to $150), and state licensure fees.
- The Intern will be allowed up to 40 hours (5 days) for Paid Time Off (PTO), and 40 hours (5 days) for scholarly pursuits (Continuing Education, i.e. conference attendance at an approved veterinary medical meeting, additional out-rotations at other institutions, field research, etc.). Depending on caseload at CROW, opportunities for additional out-rotations may be approved at the supervising veterinarian's discretion.
- PTO must be approved at least three weeks in advance, and approval will be based on the needs and coverage of the hospital. In the event PTO is being requested for a day there is no veterinary intern coverage, shifts can be swapped between intern mates, if agreed on by both interns.
- Interns have up to 3 sick days, if needed. Absence from work due to an emergency/illness shall immediately be brought to the attention of the Research and Medical Director and Practice Manager.
- The intern will be provided with a desk, computer, internet access, and software designed to facilitate accurate wildlife record keeping (www.wrmd.org).

HURRICANE EVACUATION

- In the event of a hurricane evacuation, the interns will be required to evacuate off-island with the students and neonate patients to the reserved hotel accommodations for the duration of the evacuation period. Interns will be responsible for participating in off-island triage at our drop-off location (Blue Pearl) and executing regular duties and patient paperwork on a pre-determined rotational schedule with staff/students assisting.
- Interns will be responsible for assisting staff and students prepare the hospital and patients for the upcoming storm and evacuations.
- Detailed description of CROW's hurricane preparedness plan will be provided for interns at the start of their program.

HOW TO APPLY

- All applications are completed through the Veterinary Internship and Residency Matching Program (VIRMP)
- For further information, please contact Dr. Jessica Comolli at jcomolli@crowclinic.org

C.R.O.W. DVM INTERNSHIP SEMINAR or DIDACTIC ROUNDS EVALUATION

Presenter: _____ **Date:** _____

Title / Topic:

_____

_____

Evaluation Criteria:	**Points**	**Evaluation Score**
1. Definition of subject: introduction, importance, clinical significance	**0-5**	_____
2. Organization:	**0-10**	_____
3. Quality of material:	**0-10**	_____
4. Presence: Speaking Ability		
a. Clarity	**0-10**	_____
b. Rate of delivery	**0-10**	_____
c. Enthusiasm / Expressiveness	**0-10**	_____
5. Support Materials		
a. Handouts & Manuscript	**0-15**	_____
b. Visual Aids	**0-5**	_____
6. Appropriate Summary?	**0-5**	_____
7. Presentation consistent with audience level?	**0-10**	_____
8. Questions / discussion handled appropriately	**0-10**	_____

Comments:

_____

_____

_____

_____

C.R.O.W. DVM INTERNSHIP EVALUATION

Intern Name:_____ **Date:**_____

Evaluator(s):_____

	Excellent	Good	Average	Below Average
Knowledge				
Skills				
Responsibility				
Teaching				
Attitude				
Communication				

Comments: (regarding case management, skills, communications, teaching, collegiality, etc.)

_____

_____

_____

Strengths:

_____

_____

Areas for improvement:

_____

_____

Acknowledgement of Receipt of Evaluation:

By signing this form, you confirm that you understand the information in this evaluation but does not necessarily state that you may agree with all feedback discussed. By signing you are also confirming that you and your supervisor(s) have discussed this evaluation.

Intern Signature Date

Evaluator Signature Date

Evaluator Signature Date

C.R.O.W. DVM INTERNSHIP CASE ROUNDS EVALUATION

Intern Name:_____ **Date:**_____

Evaluator(s):_____

Complexity of Cases:

_____

_____

Appropriate Case Work-Up:

_____

_____

Use of Problem-Oriented Approach:

_____

_____

Patient Details Known:

_____

_____

Educational Value of Presentation:

_____

_____

Additional Comments:

_____

_____

Overall rating of intern's case round presentation (please circle):

Exceeds More than Satisfactory Satisfactory Less than Satisfactory Unacceptable

CROW On-Site Student Housing Overview

- CROW shared on-site housing is provided with the DVM internship if needed. Breaking of the housing rules listed below may directly result in termination from the program. If terminated from the CROW student program, students must be fully moved out of on-site housing and off CROW property within 2 days of termination.

On-Site Housing Suites

- Suite A contains one bedroom, one bathroom, and a shared common area which can house up to 2 students. There is a shared doorway into Suite B.
- Suite B contains three bedrooms, two bathrooms, and a shared common area which can house up to 5 students. If a veterinary intern is living on-site, they will have their own single bedroom in the suite. There is a shared doorway into Suite A.
- Suite C contains three bedrooms, two bathrooms, and a shared common area which can house up to 6 students. If a veterinary intern is living on-site, they will have their own single bedroom in the suite.

Housing Information

- Students are provided with most furnishings, cooking/eating utensils and general cleaning supplies. The Pre-Arrival section on the next page lists personal items that students should bring, but please keep in mind that shared housing means there is limited space for personal belongings.
- Internet access is provided campus–wide, however students should bring their own laptops for personal usage at CROW housing. CROW's computers are NOT for personal use.
- All bedrooms are supplied with bunk beds, storage dressers, and a closet. Housing may be co-ed in the common areas, however bedrooms will be separate.
- CROW's housing facility is for students only. **Friends and family are not allowed to stay over.**
- The common area in each suite is the kitchen which contains an oven, stove, microwave, toaster, coffee maker, refrigerator, sink and cabinets, table and chairs, and a stackable washer and dryer.
- Paper goods (toilet paper, paper towels) and laundry detergent are supplied.
- Bathrooms have one shower stall, toilet, sink, and cabinets. There is limited space for toiletries.
- Since CROW is a non-profit, we rely on private funding for most of our budget. Some of our donors request tours on short notice. Therefore, we require that you keep the housing tidy-looking and refrain from placing/leaving anything on the porch and railings outside.

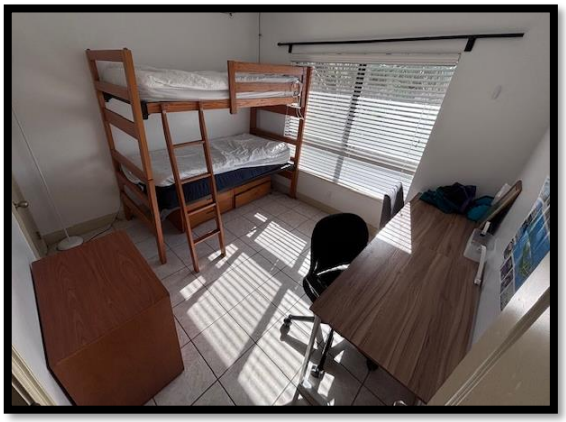
Rules & Standards:

- **No possession of or use of alcoholic beverages or illegal drugs on CROW property, or, reporting to CROW while under the influence of illegal drugs or alcohol.** Violation of this rule will result in immediate dismissal and removal from the CROW property, loss of credit for the student program and immediate notice of such violation to the sponsoring school or organization.
- **Notify the Student Program Coordinator and Facilities Manager, about any damaged, broken, or items needing maintenance within the housing units as soon as possible.**
- Students are required to clean up after themselves at all times and work together in the upkeep of the common areas. This means clean counters, floors, tables, dishes, refrigerators, bedrooms, closets, bathrooms, etc. Common area and bedroom inspections will be done routinely with 12-24 hours notice.
- No overnight guests allowed at any time. Any guests entering housing must be pre-approved by the Student Program Coordinator. Guests are only allowed in housing between the hours of 8 AM to 9 PM daily. No guests are allowed to be under the age of 18 years old.
- Be sensitive to electricity and water usage. The thermostat for the AC should never be set below 78 degrees when no one will be in housing. All lights are to be turned OFF when no student is in the room. Keep doors and windows closed at ALL times.
- **Quiet hours are from 10 PM to 6:30 AM daily.** Be courteous of others in housing at all times (no slamming doors, yelling, playing loud music, etc.)
- No dangerous or unauthorized materials onto CROW property. These include firearms, explosives, other weapons or similar, potentially dangerous items. No hot plates, open coils, incense, candles, lighters, open flames, etc. due to fire danger.
- All students are to stay in their assigned suite and room throughout the entirety of their program. If a student is requesting to change their assigned housing room, they must speak with the Student Program Coordinator.
- Pets, of any kind, are NOT allowed within CROW housing at any time.
- Smoking, e-cigarettes, vaping, and other similar items are **NOT** allowed on CROW property at any time.
- Refrain from placing anything on the porch or railing outside of housing. Only shoes and umbrellas are allowed on the porch.
- All garbage and recycling should be taken to the dumpster on a daily basis or as needed.
- If students are to be away from housing overnight, notify the Student Program Coordinator 12-24 hours in advance.

CROW On-Site Student Housing Photos

Suite A (2-person unit):

Suite B (5-person unit):



Student C (6-person unit):

Parking & Driving on Campus

- Interns living on-site may park their vehicles next to student housing/behind the Visitor Education Center. Spaces underneath the Visitor Education Center are reserved for guests.
- If an intern is living off-site, they may park their vehicle down by the hospital during their work week.
- Please drive slowly on CROW campus. Be mindful of people and wildlife on the campus grounds.

Meals

- Interns are responsible for their own meals. There is a supermarket and various restaurants within 2 – 3 miles of CROW, which tend to be a little more expensive than off-island.
- Interns are allowed to have food services delivered to student housing for the duration of their program.

Mail

- Interns may receive mail/packages during their stay at CROW if living on-site. Mail is delivered to the administrative office and brought down to the hospital on a regular basis.
    - Standard envelopes can be sent to PO Box 150, Sanibel Florida, 33957
    - Packages (other than US Mail) can be sent to 3883 Sanibel Captiva Road, Sanibel, FL 33957.

Flying

- It is recommended to fly into Southwest Florida International Airport in Fort Myers.
- If using Island Taxi, you are required to make a reservation ahead of time to pick you up. Please call (239-472-4888) to arrange your ride prior to your travel. Island Taxi provides a discounted rate of $35 on-way transportation (arrival OR departure only) and $70 round trip transportation (arrival and departure). ***Please ensure to tip your driver a minimum of $10 as they provide the ride at half-price for CROW students!*** Taxi fees must be paid BEFORE scheduling your ride. For payment information, please email students@crowclinic.org

Driving

- CROW address is 3883 Sanibel Captiva Road, Sanibel, FL 33957. You will have to pay a toll to get on the Sanibel causeway. We advise stopping at a grocery store before you come across the causeway as it is cheaper off-island than on-island.

When to Arrive

- Your arrival date must be one day prior to your accepted start date. If you need to arrive more than 1 day prior to your start date, contact students@crowclinic.org to ensure there is housing available (if living on-site). This allows time to move into housing and purchase your groceries.

Items to Pack

The following list is to be used as a guideline as to what to bring with you. You may not need everything on the list, and there may be things not mentioned that you would like to bring. If you are unsure about an item, please contact us.

- Identification, Insurance Cards
- Prescription Drugs/Over the Counter Medications
- Money or credit cards for food, spending
- Cell Phone and Computer (laptop)
- Alarm clock/clock radio
- Sheets (Twin X-Long) *(if living on-site)*
- Pillow(s) and pillowcases
- Blanket(s)
- Towels – shower and beach
- Flashlight
- Small personal fan for bedroom
- Refillable Water Bottle
- Toiletries & Sunblock

Items you MAY NOT Bring to On-site Housing:

- Candles/incense
- Air conditioners or space heaters
- Halogen lights or High intensity light bulbs
- Alcohol & Alcohol Containers
- Hookah/Pipes/Inflammables (any open flame devices)
- Illegal drugs/drug paraphernalia
- Expensive Jewelry
- Guns, Weapons (of any sort), or Ammunition

Clothing to Pack

- Standard working attire is light blue CROW scrub tops (provided) and knee-length work shorts to full-length scrub pants, along with closed-toe shoes.
- We recommend bringing at least two pairs of shoes and plenty of socks and work bottoms.
- A bathrobe, slippers, or shower shoes. Light jackets or sweatshirts for cool evenings in the winter.
- Raincoat, rain boots, and umbrella are encouraged.
- Swimsuit, flip flops, and towel for the beach on your days off